

Unified Communications & Collaboration

“The market for communications is shifting to one in which multi-modal interactions will become the norm. Voice, video, and messaging communications and collaboration will drive the future of this market.”

Aragon Research

The way we share, connect and drive productivity is evolving at a rapid clip, making it more important than ever for businesses to provide next-gen communication tools. Today’s business environment demands always on capabilities supported by a platform that is flexible, scalable and secure. With decades of multi-vendor integrations, Carousel experts analyze, design, deploy and manage your modern collaboration platform to streamline expenses, increase efficiencies and deliver timely communication.

CUSTOMER BUSINESS CHALLENGES

- Travel freezes and multiple time zones impede important facetime opportunities with stakeholders
- Pressure to meet today’s around-the-clock customer communication and resolution standards through tools customers use and trust
- Potential jet lag and travel delays that impact meeting efficiency
- The need for manageable and reliable solutions that meet mobility, interoperability, virtualization and standardization requirements

THE CAROUSEL OFFERING

Collaboration confusion can occur during any stage of the process—whether it’s deciding the right platform to deploy or how to migrate to a new one—causing a lack of clarity and confidence in your IT decision. Whether your goals are to streamline processes, increase productivity or deliver next-gen customer service to clients, Carousel will lead the charge with best-in-class vendors like Cisco, Avaya, and Microsoft, among others.

KEY BENEFITS

- Obtain quick access to critical information and timely communication with a wide range of email, voicemail, text and instant messaging options
- Maximize ROI by streamlining communications administration and infrastructure consolidation
- Allow users to leverage collaboration tools with minimal training thanks to intuitive interfaces
- Carousel’s full stack of IT capabilities means one vendor to deliver and support the entire project—from backend networking through user adoption strategy and financial support
- Enhance the flexibility and portability of your voice, data or video communications system

FEATURED PARTNERS



BY THE NUMBERS

14%

Budget Savings by Companies Adopting Cloud (Gartner)

57%

Employees Use Social Media for Business Purposes (IDC)

40+

Carousel UCC Engineers

LEARN MORE

Visit our website for more information:
www.carouselindustries.com/collaboration