

Global Consulting Firm Engages Carousel for End-to-End Cisco Networking, Data Center, and Collaboration Design, Deployment and Management

Carousel enjoys 10+ year partnership with global firm that evolved from site-to-site VPN to one of the firm's most strategic partners

EXECUTIVE SUMMARY

Company: Global consulting firm

Industry: Consulting

Location: Worldwide

Number of employees:
6,000+

COMPANY BACKGROUND

Global consulting firm with more than 80 locations in nearly 50 countries.

IMPLEMENTING COMPREHENSIVE GLOBAL SOLUTIONS

The consulting firm was first introduced to Carousel when it needed site-to-site VPN and remote access VPN for the firm's nearly 90 locations around the world. After a successful global design, deployment and management of this solution, the firm further engaged Carousel to architect and design a WAN infrastructure with the advantages of SD-WAN's capabilities. Carousel designed the WAN infrastructure in combination with data center architecture and then deployed it across nearly 50 countries—specifically the United States, Europe, and Asia.

BUILDING TRUST AND EXPANDING SERVICES

After another successful project, the firm continued its partnership with Carousel to include monitoring of the data center for security and load-balancing, as well as proactive monitoring working in conjunction—via e-bonded systems—with the firm's ticketing system.

Beyond networking and the data center, the firm then requested Carousel design a Cisco next-gen UC environment to support more than 6,000 employees worldwide. Thanks to Carousel's nearly 20 years of experience crafting UC solutions and its Cisco partner status, the company quickly became the best-of-breed partner to manage the entire project—from design and architecture to implementation and day-two support.

FUTURE WORK

After a successful UC roll-out, Carousel is now in the process of reviewing and updating the firm's global wireless infrastructure. Today, Carousel manages the firm's wireless data center controllers at the nearly 90 locations. Future state, the firm will soon reap the benefits of a next-gen wireless infrastructure across all its locations worldwide.

