

Carousel Lifecycle Management Services

In the subscription economy, the shift in consumption models has changed everything. Endless updates, new features and versions, variables in monthly cost, and agility of licensing models have created the need for ongoing software vendor management and subscription support.

We Can Help Ensure Subscription Success

From onboarding through renewal, Carousel's Subscription Lifecycle Management Services provide a Customer Success Manager (CSM) to aid in all your subscription management and lifecycle requests, needs, and questions through entitlements such as:

- Onboarding/Offboarding
- Provisioning/Deprovisioning
- Entitlements Management
- Change Management
- Consumption Management
- Subscription Review Sessions
- Billing Management
- Vendor Management
- Renewal Management

Whether you're updating, adding, moving, renewing, or simply have a question about your subscription, your CSM will help you navigate from onboarding through renewal and quickly execute.

Let us manage your subscriptions, so you can focus your time on strategic initiatives. Your time is valuable, and our goal is simple: we want to make managing your solution easy and ensure you're quickly getting the value you deserve—today, tomorrow, and in the future.

The Carousel Advantage

Proprietary Customer Success Model



Proven methodology for strategic planning and daily activities through complete subscription management

Outcomes-Focused



Help achieve better adoption and positively influence cost value management

Multi-Vendor Support



Expertise in supporting disparate systems and environments